

CASE STUDY · HEALTHCARE

MiDAS by Prana

One app for families, doctors and home nurses:
consultations, prescriptions, care at home and lab tests in a
single place.

Client: Prana Healthcare · Built by Humanoid Systems · AI-native development

THE CLIENT

Prana Healthcare cares for families at home

Prana has looked after Bengaluru families since 2013, with doctors, trained home nurses and physiotherapists who come to the patient.

Families book care for themselves or for a parent. MiDAS lets one person manage everyone’s care, for example Ravi caring for his mother, Amma.

Doctor consultations	Video or voice
Home nurses	12-hour day shifts
Physiotherapy	At home
Lab tests	Sample collected at home

THE BRIEF

Put every part of Prana's care in one app

For families

Manage a parent's health from anywhere

Book a doctor, a nurse or a lab test, track medicines and readings, and see what happened at home today.

For doctors

Start every consultation prepared

See the patient's history before the call, consult by video, and sign a safe prescription in minutes.

For home nurses

Follow the plan and report as they go

Accept shifts, check in, follow the doctor's care plan and record vitals that reach Prana instantly.

WHAT WE BUILT

Three apps. One record of care.

Family app

Mobile. Ask MiDAS, consultations, medicines, readings, care at home, lab tests, help.

Doctor portal

Web. Queue, MiDAS brief, video calls, notes, e-prescriptions, care plans.

Nurse app

Mobile. Shifts, check-in, care plan tasks, vitals, photos, handover notes.

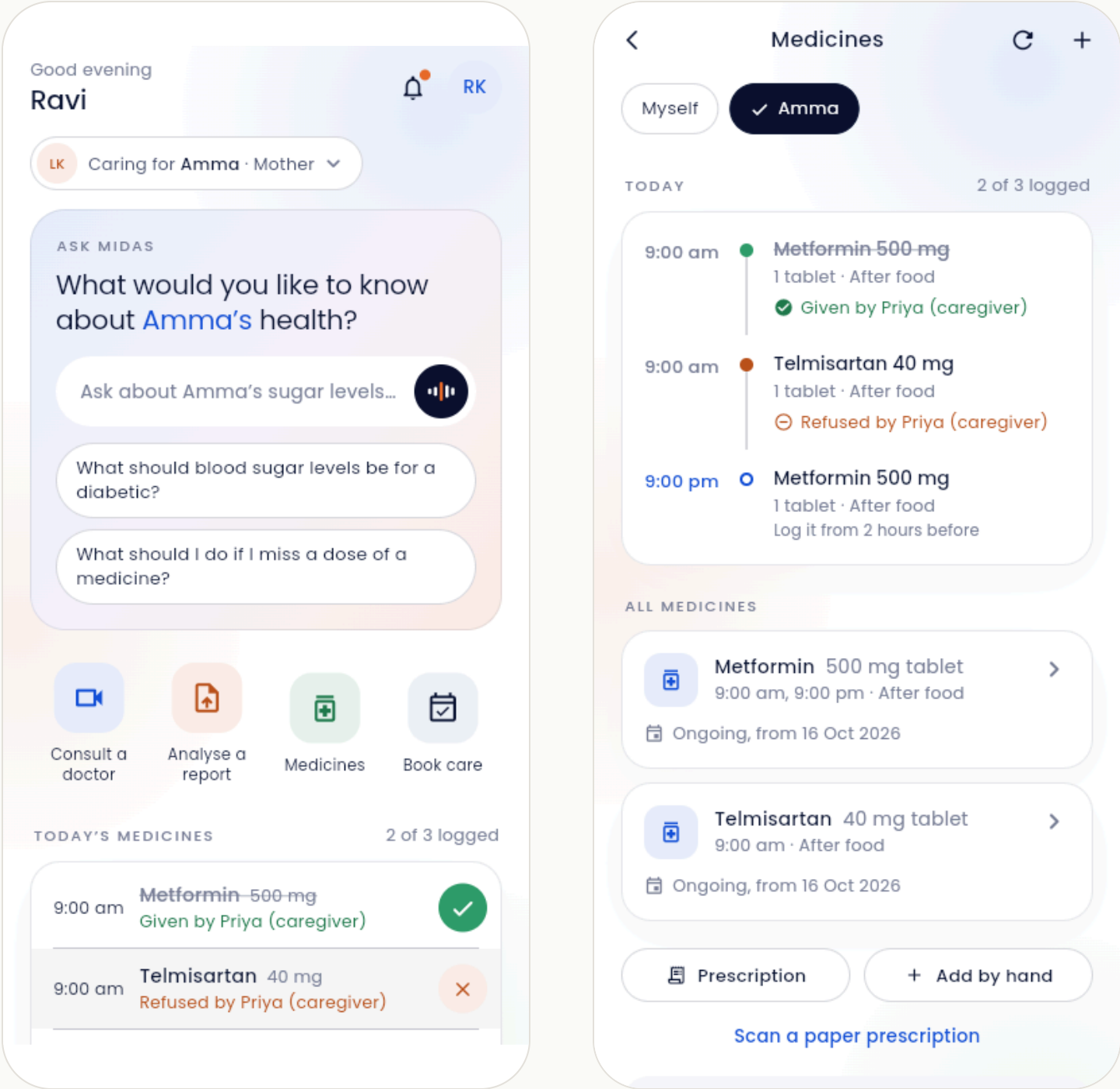
FAMILY APP

One home for the whole family's health

Ask MiDAS answers health questions, typed or spoken.

Caring for Amma: switch between yourself and a parent in one tap.

Today's medicines show what the nurse gave, or what was refused.



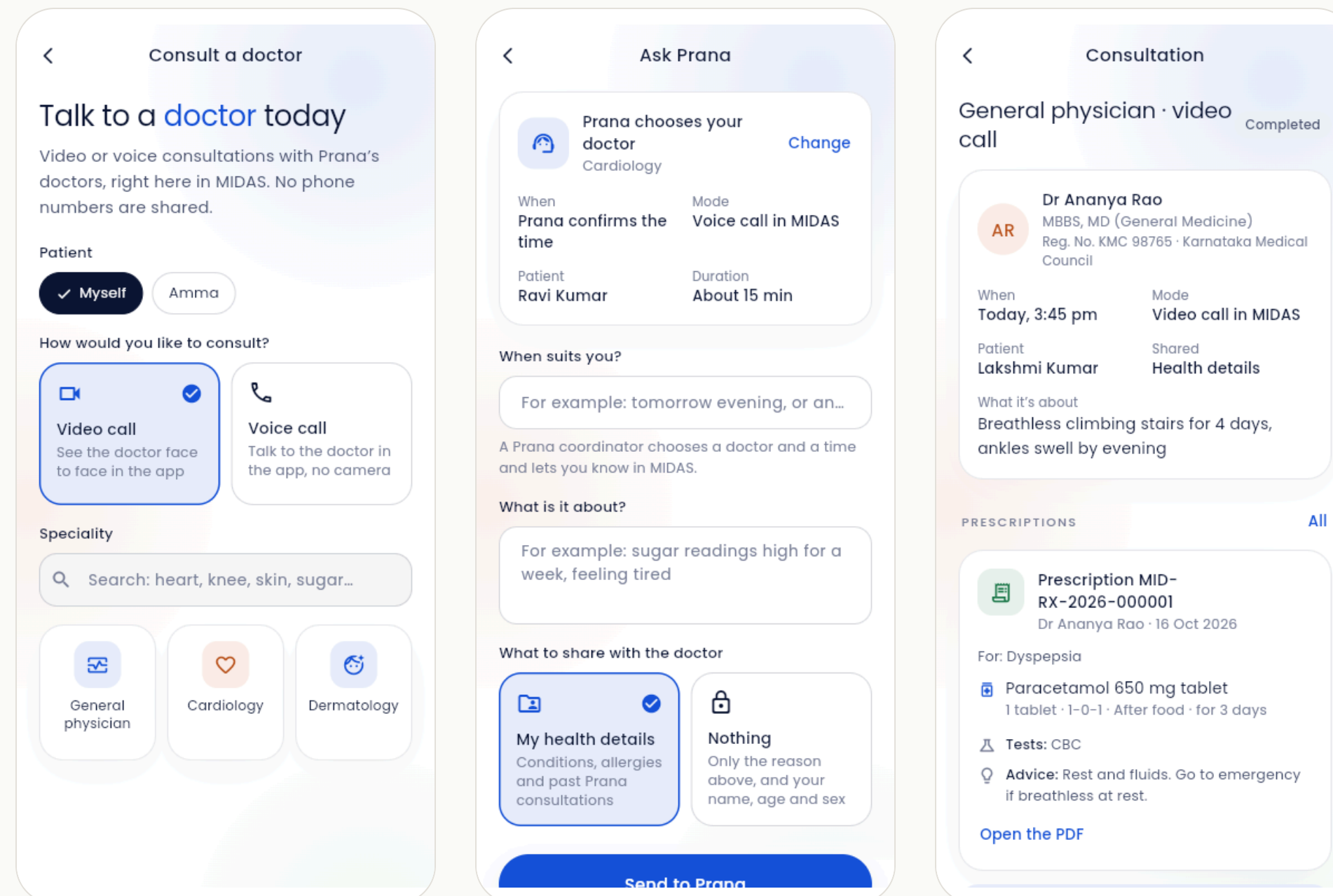
FAMILY APP

Talk to a doctor today

Video or voice calls inside MiDAS. No phone numbers are shared.

The family chooses what the doctor sees: health details, or nothing.

The signed prescription arrives in the app as a PDF.



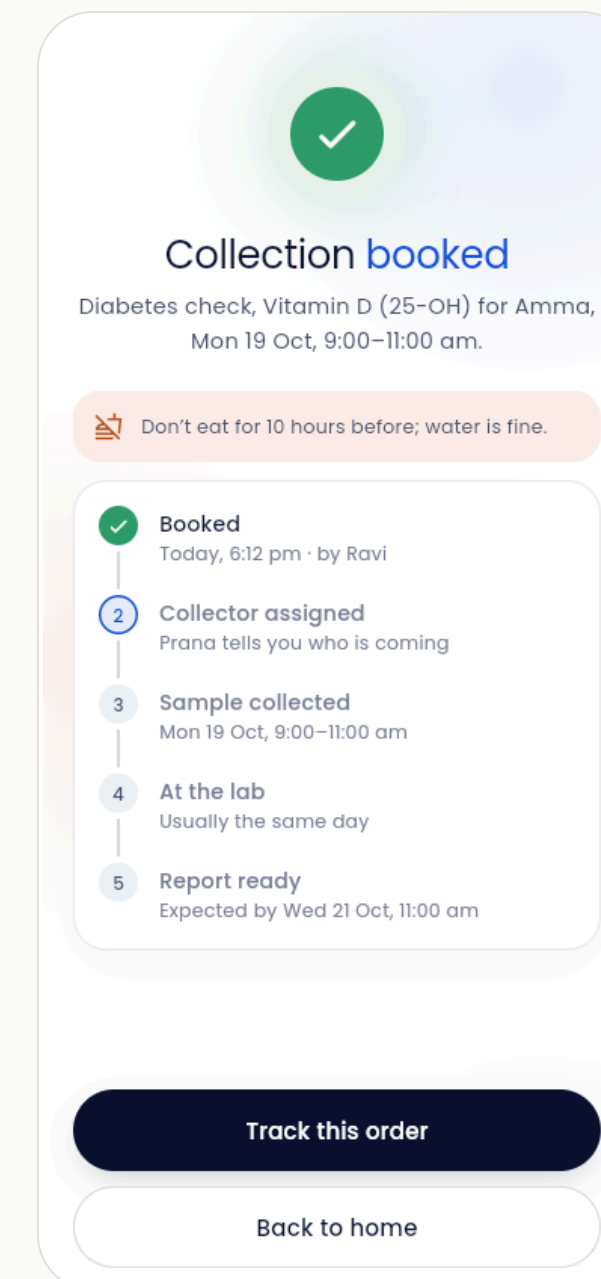
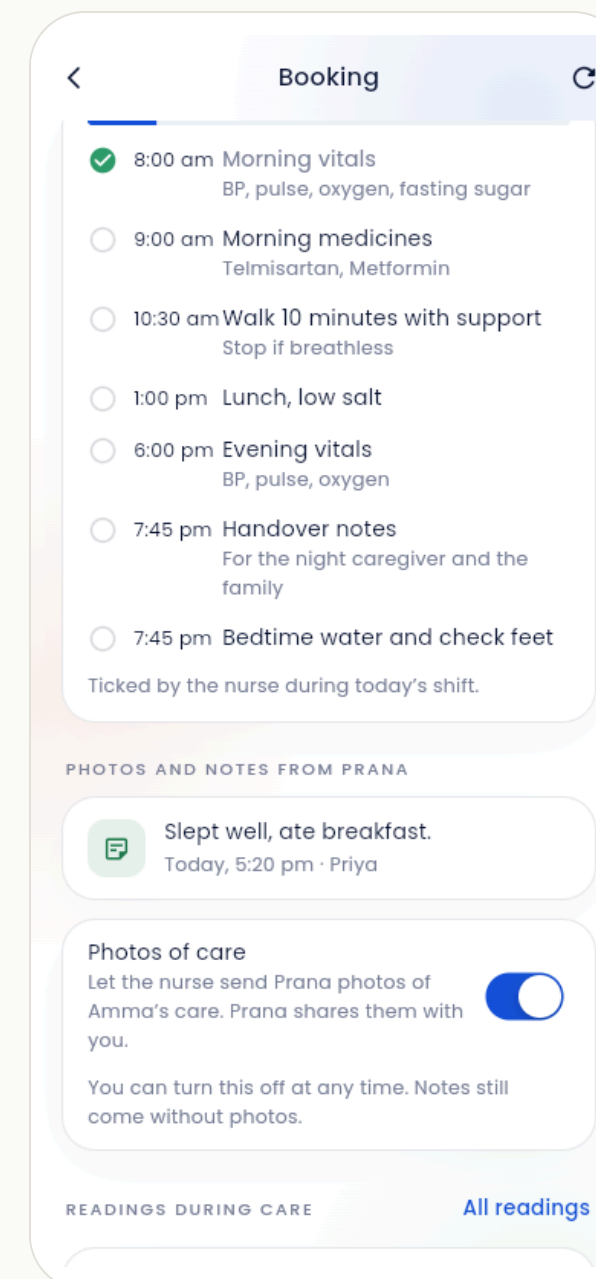
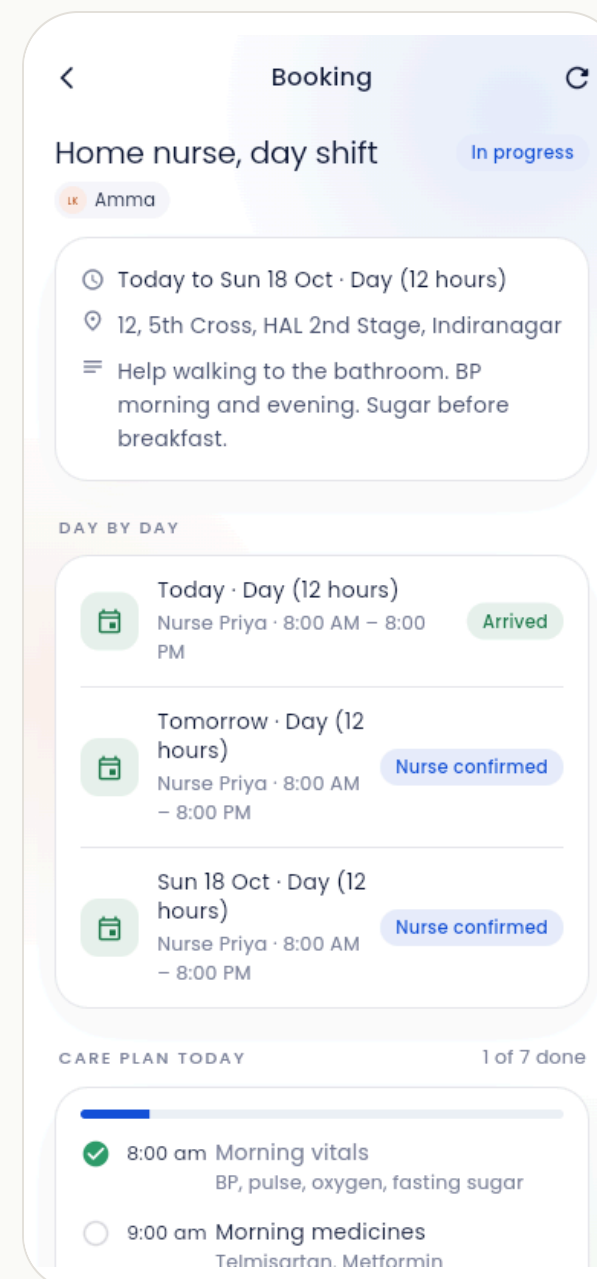
FAMILY APP

Care at home, visible from anywhere

Book a home nurse, physiotherapy or lab tests at home.

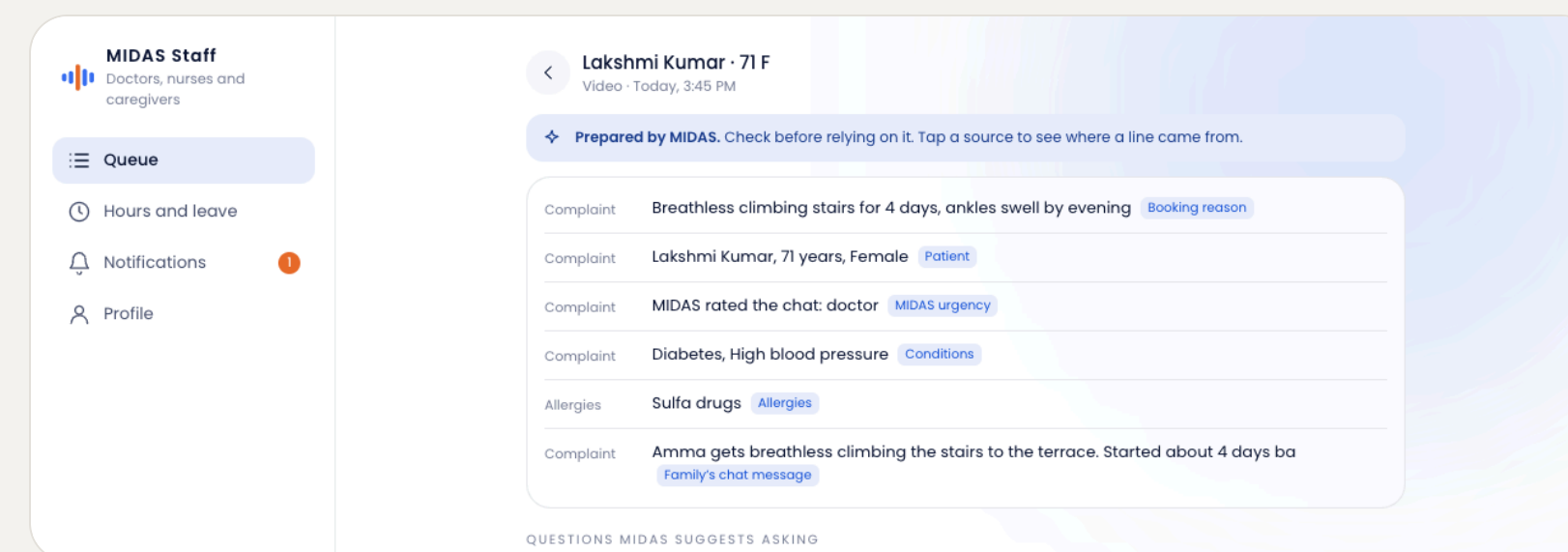
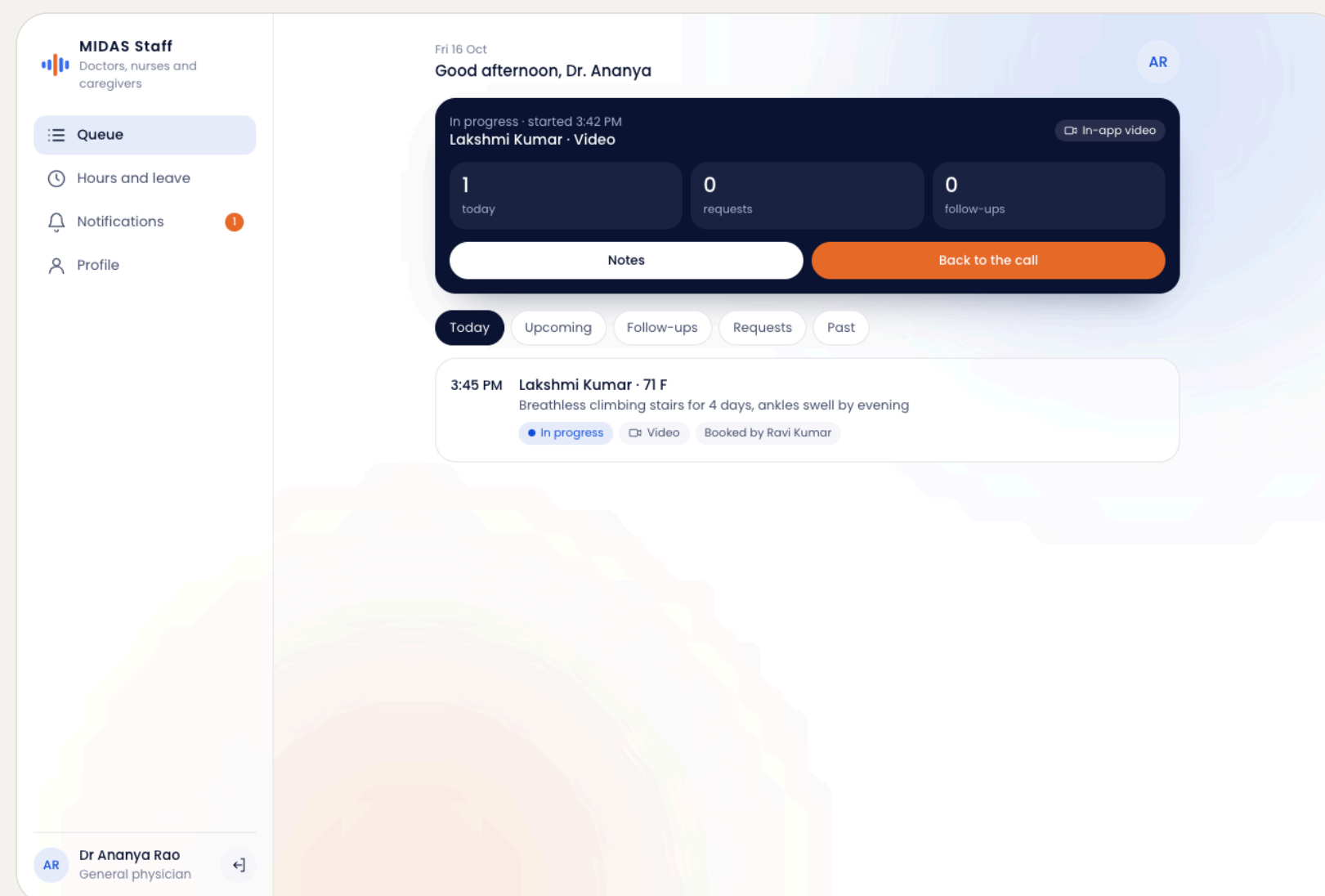
Follow today's care plan as the nurse ticks it off, with notes and photos.

Track a lab order from booking to report.



DOCTOR PORTAL

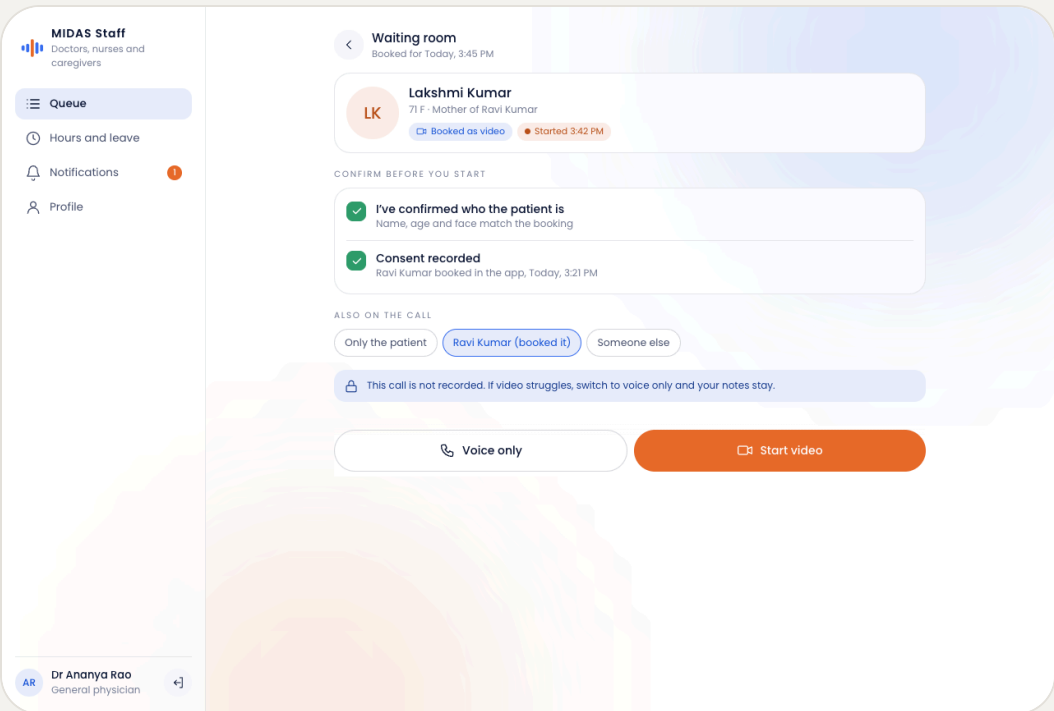
Every call starts with a MiDAS brief



Before the call, MiDAS summarises the booking reason, conditions, allergies and the family's own words. Every line shows where it came from, and the doctor can flag any line that's wrong.

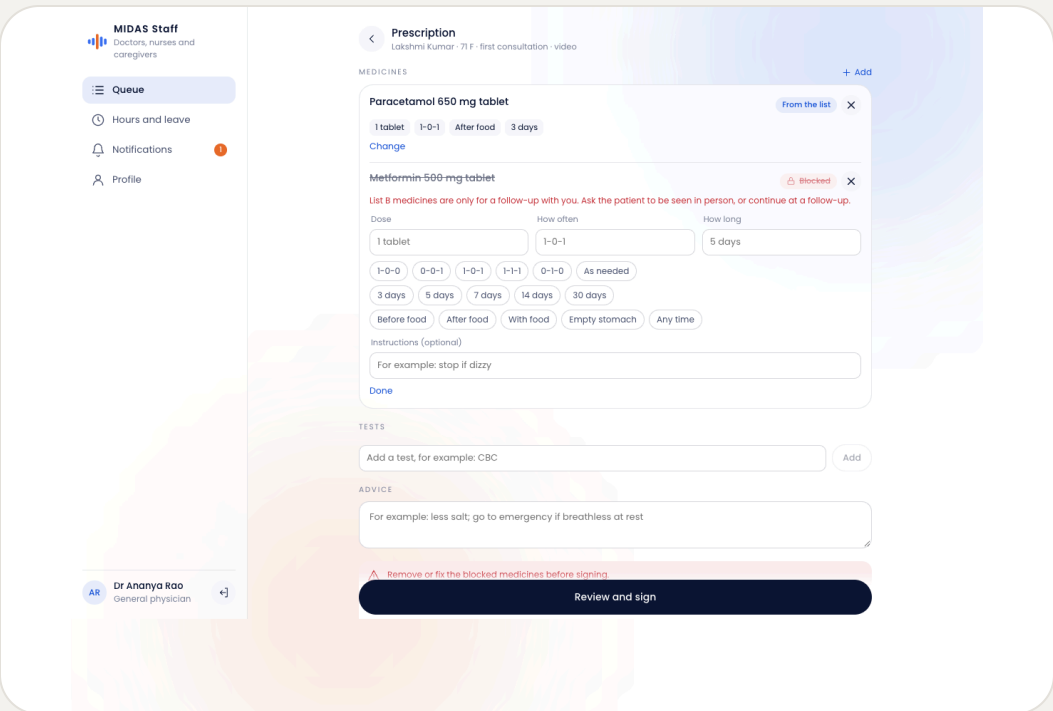
DOCTOR PORTAL

Safety checks at every step of the consult



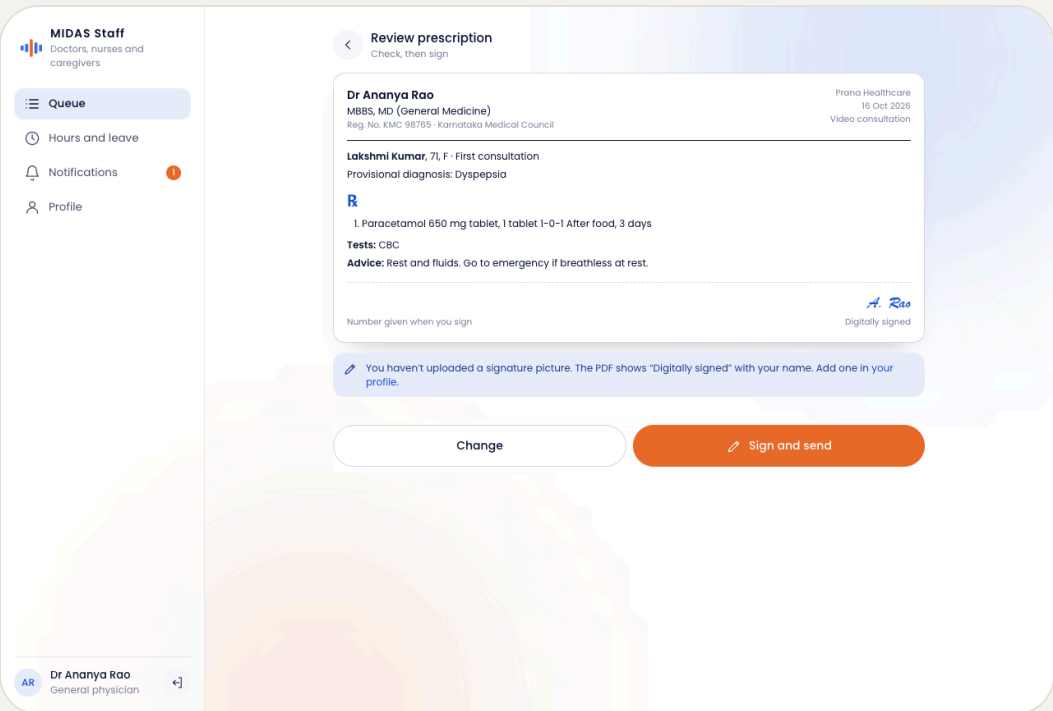
Before the call

Confirm who the patient is and that consent was recorded. Calls are not recorded.



While prescribing

Medicines that need an in-person visit are blocked on a first consultation.



Before it's sent

The doctor reviews and digitally signs, with their registration number on the PDF.

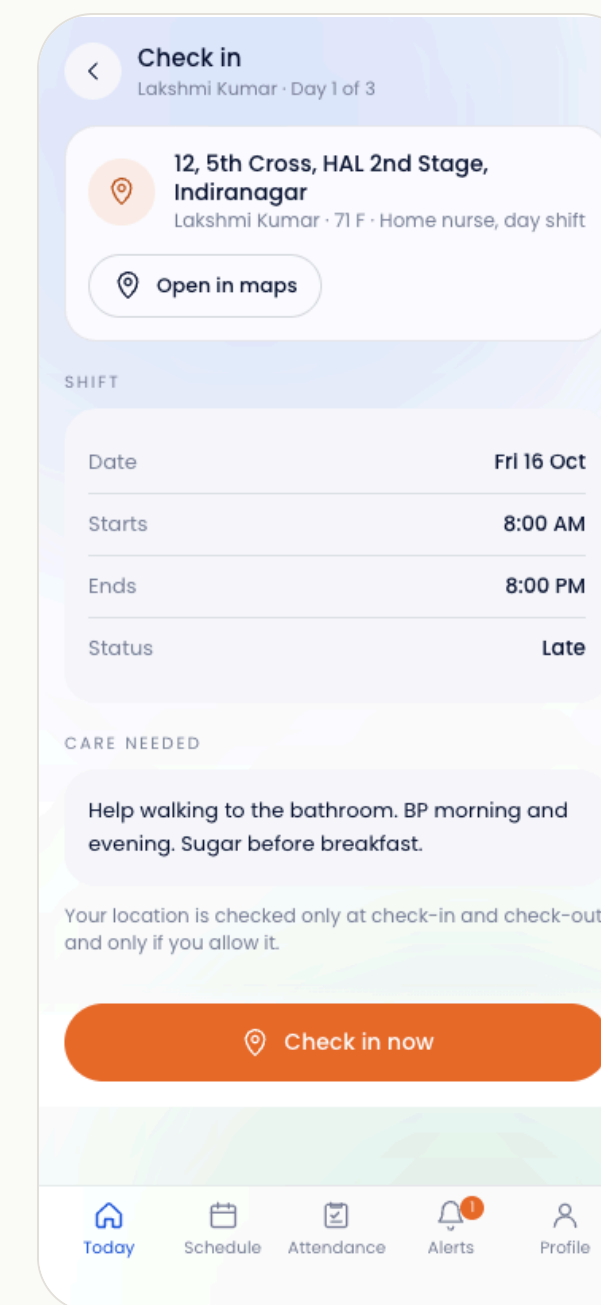
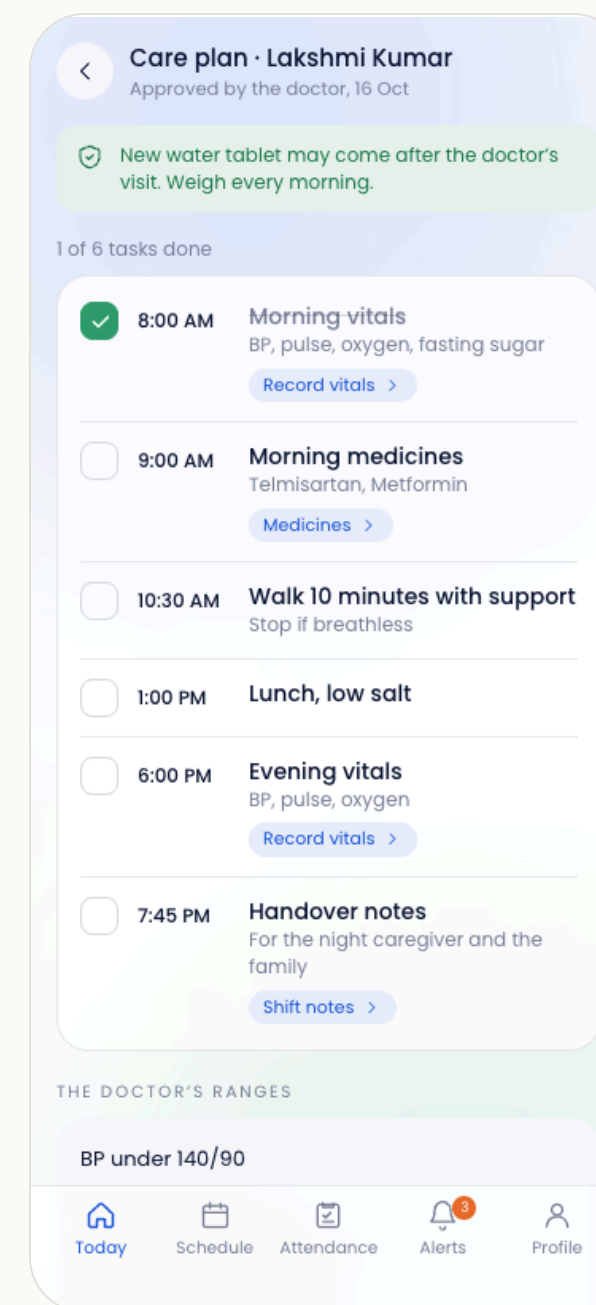
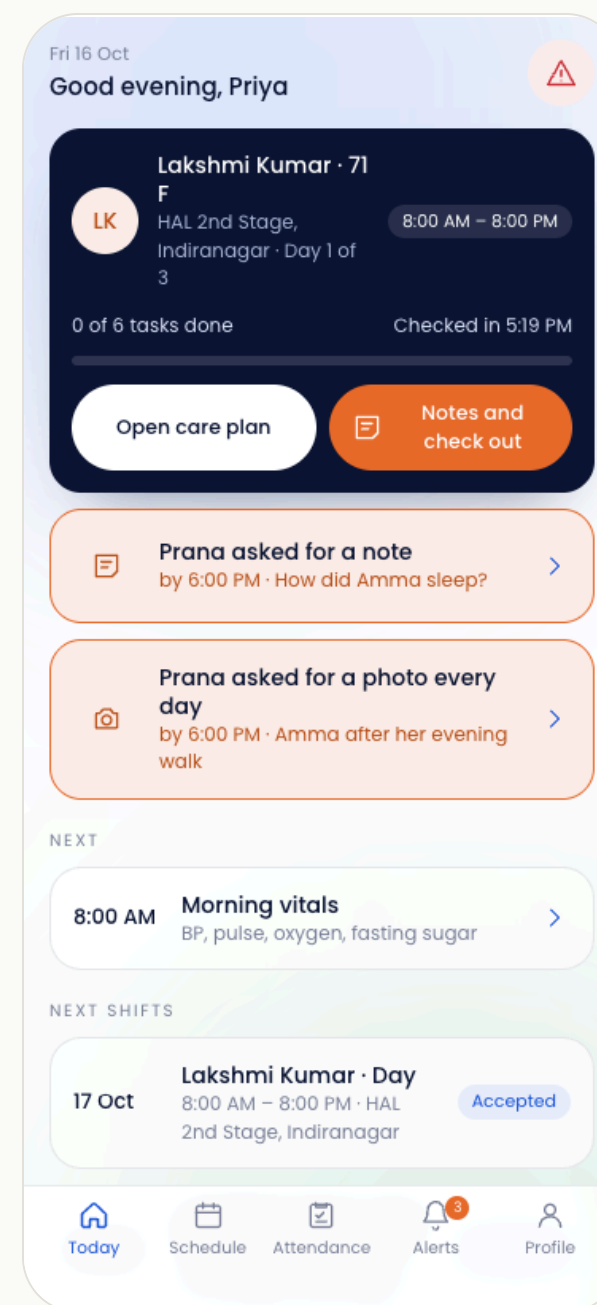
NURSE APP

The doctor's plan becomes the nurse's day

Accept a shift and check in at the patient's home.

Work through the care plan: vitals, medicines, walks, meals.

Readings outside the doctor's range alert Prana's care team at once.



TRUST BY DESIGN

Built for health data from day one

Consent first

Families choose what a doctor sees. Photos of care are opt-in and can be turned off.

Private calls

Calls run inside MiDAS. No phone numbers are shared and calls are not recorded.

AI that shows its work

Every line of a MiDAS brief links to its source, and doctors can flag mistakes.

Safe prescribing

Restricted medicines are blocked on first consultations. Every prescription is signed.

Early warnings

Readings outside the doctor's ranges show in red and alert Prana's care team.

Help in one tap

Emergency 108 and Prana's care team are always one tap away.

HOW WE BUILT IT

AI-native development on Google Cloud

12 weeks

Idea to production: three working apps for families, doctors and nurses.

Front end

Angular

Back end

Node.js

Platform

Firebase

Database

Firestore

humanoid
systems

Have a healthcare idea? Let's build it.

Start a project

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